Kasper Products Warranty

Comprehensive Warranty Coverage Information

Warranty Coverage by Product Series

Brand	Series / Product Line	Warranty Period
KASPER		
	HDMI Cables	3 Years
	Speaker Cable Wires	3 Years
	Pre-Terminated Cables	3 Years
	Connectors	3 Years
	In-Ceiling Speakers	3 Years
	In-Wall Speakers	3 Years
	Line Array / Speakers / Subwoofers (Passive)	3 Years
	Active Speakers / Subwoofers - Electronics Amp Board	1 Year
	Active Speakers / Subwoofers - Driver	3 Years
	KMA Series - Mixer Amplifier	1 Year
	KREST Series - Power Amplifiers	1 Year
	Digital Signal Processor	1 Year
	Audio Streamer	1 Year
	***Note:** Cables, Connectors, Passive Speakers (In-Ceiling, In-Wall, Line Arrays, Subwoofers) and Active Speaker Drivers carry 3 years warranty. Electronics (Amplifiers, Processors, Streamers, Active Speaker/Subwoofer Amp Boards) carry 1 year warranty.*	

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Terms, Conditions & Coverage Details

Warranty Terms & Conditions

- **Authorized Purchase:** Warranty is valid only for products purchased from authorized dealers.
- **Proper Operation:** Warranty is applicable only when operated within specified guidelines and power ratings.
- **Speaker Warranty Exclusions:** Voice coil burn, speaker cone damage, surround deterioration, or any damage caused by excessive power, clipping, DC voltage, or incorrect impedance matching is NOT covered under warranty.
- **Mishandling & Physical Damage:** Speakers damaged due to dropping, impact, water exposure, moisture, improper mounting, or physical mishandling are NOT covered.
- **Amplifier Mismatch:** Damage caused by using amplifiers with excessive power output, incompatible impedance, or unstable power supply is NOT covered.
- **Installation Related:** Damage during installation, incorrect wiring, reverse polarity, or improper connections voids the warranty.
- **Non-Transferable:** Warranty is non-transferable and valid only for the original purchaser.
- **Proof Required:** Original invoice must be produced for any warranty claim.

What is Covered & Not Covered

✓ The Warranty COVERS:

- ✓ Manufacturing defects in cables and connectors
- ✓ Internal electronic components in amplifiers and processors
- ✓ Speaker drivers (woofer/tweeter) in passive speakers
- ✓ Amplifier modules in powered subwoofers
- ✓ Power supplies and circuit boards
- ✓ Manufacturing defects in enclosures

✗ Does NOT Cover:

- ✗ Voice coil burn or thermal damage due to overpowering, clipping, or distorted signals
- ✗ Speaker cone damage, tears, punctures, or surround deterioration
- ✗ Damage from DC voltage, incorrect impedance, or amplifier mismatch
- ✗ Physical damage – drops, impacts, mishandling, crushed grilles, broken terminals
- ✗ Water damage, moisture exposure, humidity, condensation, or corrosion
- ✗ Improper mounting, installation errors, loose connections, or reverse polarity
- ✗ Burnt components, short circuits, or overload in amplifiers and electronics
- ✗ Electrical surges, unstable power supply, lightning strikes, or grounding issues
- ✗ Cable damage from cuts, breaks, crushing, or connector damage
- ✗ Commercial or outdoor use (unless product is specifically rated for such use)
- ✗ Modification, tampering, unauthorized repairs, or opening sealed enclosures
- ✗ Normal wear and tear, cosmetic deterioration, discoloration, or scratches
- ✗ Products with missing, altered, defaced, or removed serial numbers or labels